

## NSW Architects Registration Board – Strategic Plan 2024-2027

### Our purpose:

We uphold the integrity of the services that architects deliver in the interests of the public good.

### Our mandate (as established by [section 61 of Architects Act 2003](#)):

Accredit NSW architecture programs; register architects and maintain professional standards; discipline architects that don't meet those standards; and promote the value of architects and architecture in the public interest.

### What we do

#### We uphold professional standards

- Operate the [Code of Conduct](#)
- Apply the [Competency Standards](#)
- Accredit tertiary education providers
- Deliver CPD for architects
- Publish factsheets

#### We register architects

- Operate a trusted and valued architect registration process
- Administer nationally consistent pathways to registration
- Deliver the NSW Portfolio Program of Assessment

#### We investigate and act on complaints

- Operate an efficient and effective complaints investigation process
- Discipline architects who are found to have acted unprofessionally or incompetently

#### We enhance the value of architects

- Promote the value of architecture to the wider community
- Engage with the community via partnerships and collaborations
- Support architects through the BHTS and Architects Medallion awards

## Strategic priorities

### Goal 1: The integrity of the Architects Act is maintained by the NSW ARB as the trusted government regulator

#### Priorities:

- 1.1 Communicate the NSW ARB's purpose and mandate to government and stakeholders
- 1.2 Collaborate with stakeholders to optimise legislative reform
- 1.3 Maintain a robust complaints investigation system with appropriate penalties for unprofessional conduct

### Goal 2: Graduates and the profession attain, maintain, and value architectural registration and continuing professional development

#### Priorities:

- 2.1 Promote the benefits of registration and support diverse participation in the profession
- 2.2 Support architects to stay registered and meet their regulatory obligations, and to keep informed through quality CPD
- 2.3 Collect data about perceptions of the NSW ARB and the value of architects to inform initiatives

### Goal 3: Community and industry value and trust architects to design and deliver a quality built environment

#### Priorities:

- 3.1 Build strategic partnerships to enhance visibility of architects' role in the design and delivery of quality built environments
- 3.2 Promote the NSW Register of Architects as the primary reference for consumers seeking building design services
- 3.3 Support architects to better communicate and advocate their value in the community

### Our foundations supporting the strategic priorities

- Committed and collaborative staff team
- Actively engaged Board members
- Transparency and integrity of policies and processes

- A strong government visual identity
- Self-funded financial independence
- Learning Management System for architects

- Website and resources are intuitive, up-to-date, accessible and easy to navigate
- Promotions, partnerships and collaborations

### Our measures of success

- Our relationship with the Minister and Building Commission NSW is core
- Legislation regulating architects is fit for purpose
- Our systems support proactive regulation and the efficient and effective investigation of complaints
- Appropriate matters are prosecuted in court in the public interest

- Pathways to registration are promoted, relevant and well-subscribed in NSW
- Architects ensure their registration number is always visible
- NSW ARB CPD activities support professional conduct and the provision of quality architectural services

- Increased public engagement reaches a broader audience
- BHTS and Medallion recipients are engaged in outreach
- Our initiatives are in the public interest and informed by evidence of customer and community priorities
- Our website is effective, accessible and engaging for all users